

Hydrotherapy

Terms and Conditions



Treatment cannot be undertaken without written veterinary consent.

Dogs should not be given their meal for at least 2 hours before, or after, treatment.

Only short, controlled lead exercise for your dog on the day of treatment.

Any change to the dogs condition (including medications) must be notified to your vet, and to us.

Dogs are to remain on leads unless staff instruct otherwise.

Please toilet your dogs before treatment.

Do not bring your dog for hydro if it has any infectious condition, or other dogs in your household are infectious.

We will not treat your dog within 48 hours of vaccinations.

Bitches in season will not be treated.

If your dog is too dirty to use the treadmill we will have to shower it, which will use some of your appointment time.

If you do not want us to use photography (which maybe used on social media) please let us know.

All reasonable steps are taken to ensure your safety, but we ask you to take your own precautions, such as sensible footwear whilst in a wet environment.

All appointments missed, or cancelled, with less than 24 hours notice will be charged in full.

Treatments paid for in advance are help open for a period of 6 months only.

Parents are fully responsible for control of children attending their dogs hydro session.

We reserve the right to refuse treatment.