

Terms and Conditions



Treatment cannot be undertaken without written veterinary consent.

Dogs should not be fed for at least 2 hours before or after treatment.

Only short, controlled lead exercise for your dog on the day of treatment.

Any change to the dogs condition must be notified to your vet, and to us.

Dogs are to remain on leads unless staff instruct otherwise.

Please toilet your dogs before treatment.

Do not bring your dog for hydro if it has any infectious condition.

If your dog is too dirty to use the treadmill we will have to shower it, which will use some of your appointment time.

If you do not want us to use photography (which maybe used on social media) please let us know.

We reserve the right to refuse treatment.

All reasonable steps are taken to ensure your safety, but we ask you to take your own precautions, such as sensible footwear whilst in a wet environment.